



## **Terms and Conditions**

These terms and conditions govern the My Quarter program operated by Quarter.

By becoming a member of My Quarter and receiving and redeeming the benefits on offer each member agrees that he/she has read, understood and accepted these My Quarter terms.

Quarter may modify or add to these terms at any time, and continued participation in the program will constitute a member's acceptance of any such modification, or addition. My Quarter Members are responsible for remaining up to date with the My Quarter terms.

### *1. Membership*

1.1 The card is free and available to all persons over the age of eighteen who (a) possesses the legal authority to agree to the outlined terms; (b) provides valid and accurate personal information when enrolling; (c) is not already a member of the My Quarter program; and (e) has not previously been terminated from the My Quarter program.

1.2 Quarter may deny membership in the My Quarter to any applicant in its sole discretion and without written notice.

1.3 All My Quarter accounts are individual accounts and no joint accounts are permitted. My Quarter benefits are nontransferable unless expressly stated otherwise.

1.4 A My Quarter Member may cancel his/her membership in the program at any time by sending written notice of cancellation to our central reservations team. All unredeemed points will be forfeited with immediate effect and may not be reinstated.

1.5 Quarter may cancel a member's accumulated points, suspend benefits, suspend Quarter Membership Status, or cancel a My Quarter Member's account at any time with immediate effect and without written notice, for any reason and in Quarter's sole discretion

### *2. Discounts*

2.1 \*Discounts on food and drink are offered in the following locations – Racks bar and kitchen, The Square Kitchen, No.4 Clifton Village, The Globe at Hay and Caffè Clifton.

2.2 Discounts on food and drink applies only to food consumed on the restaurant premises.

2.3 Discounts on food and drink cannot be used in conjunction with any other food and drink deal or offer.

2.4 Discounts on food and drink are only valid for groups up to 4 people.

2.5 Discounts on hotel rooms cannot be used in conjunction with January Advance or Advance Purchase Offer.

2.6 Discounts on hotel rooms are only valid for up to 4 rooms per booking.

### *3. Other benefits*

3.1 Upgrades will be offered where available by reception on check-in.

3.2 Room hire depends on availability – must be arranged with Private Events Manager.

3.3 \*\*Bottle of Prosecco on Birthday – this must be consumed onsite at one of our bars or restaurants. Can be claimed up to a week after date of birthday. Proof of date of birth must be provided alongside Quarter card.

3.4 Welcome barista tea/coffee will be provided where facilities allow.

#### 4. Points

- 4.1 Two points will be added to your My Quarter account for each £1 spent on your bill at any one of the Clifton Hotels.
- 4.2 To earn points accommodation must be booked directly with us, through [cliftonhotels.com](http://cliftonhotels.com), [qrter.com](http://qrter.com) or with the hotels reservation team.
- 4.3 If accommodation was not booked directly as described above no points may be redeemed from that stay's bill.
- 4.4 Points can only be earned by card holders for nights stayed at a Clifton Hotel.

#### 5. Membership Levels

- 5.1 Base level members of the My Quarter program will be issued a Gold Quarter Card.
- 5.2 Upon reaching 60 room nights a My Quarter member will earn membership to the next level of the program and will receive a Platinum Quarter Card.
- 5.3 Upon reaching 200 room nights, a My Quarter member will earn elite status and will be issued a Black Quarter Card.
- 5.4 Known associates may be offered participation in a specially designated associate program.

*This scheme operates within the Trading Stamps Act 1964.  
All details are correct at time of publishing (August 2015).*